## STRATEGIC PLAN



The Des Moines Area Association of REALTORS supports and empowers REALTOR's to better serve their clients and communities through a culture of collaboration and a commitment to the (Realtor Code of Ethics) highest professional standards.

# Des Moines Area Association of REALTORS® Strategic Plan

<u>Mission Statement:</u> The Des Moines Area Association of REALTORS® supports and empowers REALTORS® to better serve their clients and communities through a culture of collaboration and a commitment to the REALTORS® Code of Ethics (the highest professional standards).

1. To facilitate connection and collaboration to help agents better serve their clients.

#### **Goals:**

Multiple Listing Service Hosting, Administration and Tools

- Finalize 3-year Corelogic contract (Q1)
- Rollout new MLS Mobile App to membership (Q3)

Ensure Accurate Information

- Data Checker
- Report Data errors

Universal Forms

- Forms Committee to complete 2<sup>nd</sup> set of Standardized Forms (Q2)
- Rollout new Standardized Forms to membership (Q4)
- 2. To continually raise the bar of ethical and professional standards of our members **Goals:**

Implementation and Oversight of the REALTOR Code of Ethics

- DMAAR integrates Statewide Professional Standards Board & Grievance Process (Q1)
- Advertise and educate membership regarding the new PSB & Grievance process (Q2)

C2EX-promote to membership

• Develop a social media/newsletter program (Q2)

Financial Stability

• Reorganize Treasurer's role (Q2)

Annual Audit

- BOD approves the hire of the firm
- 3. To invest in our local communities, and to protect and advance home-ownership and property rights

### Goals:

RPAC – Encourage engagement and attendance

- Host at least 1 major investors event (Q3)
- Completed at least 2 phone bank efforts (Q3)
- Complete at least 2 online fundraising efforts (Q3)
- Fulfill the 2021 RPAC goals as set by IAR/NAR (Q4)

#### Community Betterment

- Form a Community Betterment Committee (Q1)
- Establish policies and application process for DMAAR sponsored projects (Q4)
- Establish an annual budget (Q4)
- 4. To promote the safety of our members and the clients they serve **Goals:**

Promote Safety Pledge/Protocol

- Revisit the Safety Pledge, it's scope, details and to determine the best path forward (Q2)
- Certify at least 2 instructors for DMAAR Safety course training (Q4)
- Develop at least 1 Safety class/topic to be presented to membership (can be in various forms i.e., quarterly breakfast, outside speaker, CE class, video, etc. (Q4)
- 5. Diversity, equity and inclusion, in support of fair housing
  - Create a diversity committee (Q1)
  - Require leadership to attend a diversity, equity and inclusion education component (Q2)